

Good News Lutheran College
580 Tarneit Road, Tarneit, Victoria 3029
PO Box 2193, Werribee, Victoria 3030

Phone 03 8742 9000
Fax 03 9748 0633
Email admin@goodnews.vic.edu.au
Web www.goodnews.vic.edu.au



17 November 2014

Mr Glenn Berry
Director
Atma Environmental Pty Ltd
56 William Street
Abbotsford Vic 3067

Dear Sir

Re: Letter of Appreciation

Thanks for checking in with me the other day to check that we were happy with the service we received from Atma Environmental. How pleasant is it for a customer to be asked for their feedback? Let me tell you –very!

The project in question was a contamination assessment of 8 ha site with remediation in support of a property rezoning application. This involved several phases – and each were handled very professionally by your staff.

The reports provided were comprehensive and readable, but we were not ‘over-serviced’. Where additional investigations were required, these were sufficient and defensible. Atma Environmental kept to its timelines and budgets. Your Project Manager kept us informed at all stages and provided options for the remediation aspects.

Most notably though, was Atma’s performance in the face of Council. Upon a questionable decision to require a statutory Environmental Audit for the site, Atma Environmental stood on its expert credentials, liaised with stakeholders and successfully argued for removal of the requirement. Consequently, we have saved a significant amount of time and money.

I am clear that Atma Environmental means standing in the client’s corner and fighting to get the best possible outcome.

Please pass this on to your staff (especially Helena and Rory), who were fantastic.

Regards

Ralph Brinkman
Facilities Manager
Good News Lutheran College